



Polycom® training will help you get the most from your Polycom solutions

Course Descriptions for Public Classes January 2019 – July 2019

Collaboration Infrastructure Installation, Configuration and Troubleshooting – RPIIT202

Product ID: 4864-05104-003

Target Audience: Systems Administrators

Duration: 5 days

Topics Include: Operation and troubleshooting. A blended program including self-study and classroom training that provides the knowledge and skills to implement, configure and perform troubleshooting on a RealPresence Platform environment.

Level 2

Collaboration Infrastructure System Administration - RPPSAIT203

Product ID: 4864-05102-203

Target audience: System Administrators

Duration: 4 days

Topics include: Operation and troubleshooting. A blended program including self-study and classroom training that provides the knowledge and skills to manage and operate the Polycom Collaboration Infrastructure products.

Level 2

Deploying, Operating and Maintaining Video Endpoints - DDOMVEOT201

Product ID: 4864-05105-201

Target audience: Technical staff and technical end users

Duration: 2 days

Topics include: Configuration, operation and troubleshooting for Polycom RealPresence Group Series.

Level 2

Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business - RPDSPISAT302

Product ID: 4864-05214-302

Target audience: Technical staff

Duration: 3 days

Topics include: An advanced instructor-led training providing the knowledge and skills to design, deploy and troubleshoot Polycom video solutions integrated into an on-premise deployment of Microsoft Unified Communications environment, comprising Microsoft Skype for Business Server 2016 and Exchange Server 2013.

Level 3

Deploying and Supporting Polycom Voice Solutions with Skype for Business - RPDSVSBAT301

Product ID: 4864-05214-301

Target audience: Technical staff

Duration: 2 days

Topics include: This course covers the skills necessary to deploy and support Polycom Voice solutions integrated into a Microsoft Skype for Business and Exchange environment.

Level 3

RealPresence Platform Design, Configuration and Troubleshooting - RPPDAT301

Product ID: 4864-05104-005

Target audience: Technical staff

Duration: 3 days

Topics include: Design configure and troubleshooting for a large-scale RealPresence Platform environment e.g. RealPresence DMA supercluster.

Level 3

RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director - RPSAT301

Product ID: 4864-05104-006

Target audience: Technical staff

Duration: 2 days

Topics include: Knowledge and skills to design, configure and troubleshoot security and firewall traversal using Polycom RealPresence Access Director.

Level 3

RealPresence Web Suite Pro - RPCAVESAT301

Product ID: 4864-05104-301

Target audience: Technical staff

Duration: 2 days

Topics Include: Knowledge and skills to design, deploy and configure a solution using RealPresence Web Suite Pro.

Level 3

Voice Solutions in an Open SIP Environment - VOSSIPIT202

Product ID: 4864-5105-202

Target audience: Technical staff

Duration: 2 days

Topics include: Knowledge and skills to design, deploy and troubleshoot a solution incorporating Polycom's family of VoIP phones, tools and techniques for provisioning and supporting the Polycom VVX family of phones.

Level 2

The following courses are available on request only and can be scheduled by contacting polycomu@polycom.com.

Making the Most of your Immersive Solution - MISOS201

Product ID: 4864-05110-002

Target audience: Immersive Telepresence solutions users

Duration: 1-day private session for up to 10 attendees from one company

Topics include: Holding effective meetings using your Immersive Solution to maximize ROI, operating and managing your Immersive Solution and performing basic troubleshooting.

Level 2

Managing and Troubleshooting your Immersive Solution - MTISOT201

Product ID: 4864-05110-001

Target audience: IT staff

Duration: 1-day private session for up to 10 attendees from one company

Topics include: Basic troubleshooting on Polycom Immersive Telepresence Solutions, how to best work with a VNOC to resolve issues quickly, and basic maintenance requirements.

Level 2

SoundStructure Technical Training - SSTAT303

Product ID: 4864-37011-001

Target audience: Technical staff

Duration: 3 days

Topics Include: Provides specific details about the design, deployment and configuration of the solutions with an emphasis on lab exercises to build practical skills of using, optimizing and troubleshooting deployments.

Level 3

eLearning Course

Polycom Collaboration Infrastructure System Administration - Foundation – PLCMISFAT202

Product ID: 4864-05102-204

Target Audience: Systems Administrators

Duration: 8 hours consisting of 10 e-learning modules with self-paced exercises

Topics include: A blended program including self-study and e-learning training that introduces the Polycom RealPresence Clariti solution and provides System Administrators with the core skills required to effectively manage and operate their collaboration infrastructure.

Level 1

Price: APAC, CALA and NA \$400, EMEA €308/£265

Accessing Polycom University

Participants must create an account at Polycom University using [this link](#).

After creating your account review the [How to Navigate](#) videos

Click [here](#) to view the APAC Calendar.

Click [here](#) to view the CALA Calendar.

Click [here](#) to view the EMEA Calendar.

Click [here](#) to view the North American Calendar.



The image shows a login form for Polycom University. At the top left is the Polycom logo, which consists of a stylized 'P' inside a circle. To the right of the logo is the word 'Polycom' in a sans-serif font. Below the logo and name are two input fields: 'Username' and 'Password'. The 'Username' field has a small person icon on the left. The 'Password' field has a small lock icon on the left. Below the 'Password' field is a link that says 'Forgot Password?'. To the right of the 'Forgot Password?' link is a green button with the text 'SIGN IN' in white. Below the 'SIGN IN' button is a checkbox with the text 'Remember Me' to its right. At the bottom of the form is a white button with the text 'Don't have an account? Sign up here' in blue.

Current Schedule

This schedule includes Polycom public instructor led training courses. Participants can attend over video when available, and in person at a Polycom Learning Center; this information is included in the “scheduled class location” column. Some training, including DDOMVEOT201, cannot be delivered over video. We suggest that unless the learner is very skilled that their first class be in person, where the instructor will also be more readily available.

Orders are made through your Polycom Partner. Please allow enough time to schedule your Purchase order. Course schedules are subject to change without notice and courses can be cancelled if there are not enough attendees. For the most current schedule use the calendar link in the “Accessing Polycom University” section above. Courses that are currently not scheduled can also be accommodated depending on demand (number of participants) and trainer availability. To find out more about a class please email polycomu@polycom.com.

APAC

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_SG_190107 | 07-Jan-2019 | 11-Jan-2019 | 5 days | PLC APAC, Singapore | \$2,500 | 4864-05104-003 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_SG_190218 | 18-Feb-2019 | 20-Feb-2019 | 3 days | PLC APAC, Singapore | \$1,900 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_SG_190221 | 21-Feb-2019 | 22-Feb-2019 | 2 days | PLC APAC, Singapore | \$1,250 | 4864-05104-005 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_SG_190304 | 04-Mar-2019 | 06-Mar-2019 | 3 days | PLC APAC, Singapore | \$1,900 | 4864-05214-302 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_SG_190311 | 11-Mar-2019 | 12-Mar-2019 | 2 days | PLC APAC, Singapore | \$1,250 | 4864-05214-301 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_IN_190408 | 08-Apr-2019 | 11-Apr-2019 | 3 days | PLC APAC, Gurgaon, India | \$1,900 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_IN_190411 | 11-Apr-2019 | 11-Apr-2019 | 1 day | PLC APAC, Gurgaon, India | \$1,250 | 4864-5105-202 |
| RealPresence Web Suite Pro RPCAVESAT301 | RPCAVESAT301_IN_190412 | 12-Apr-2019 | 12-Apr-2019 | 1 day | PLC APAC, Gurgaon, India | \$1,250 | 4864-05104-301 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_SG_190422 | 22-Apr-2019 | 26-Apr-2019 | 5 days | PLC APAC, Singapore | \$2,500 | 4864-05104-003 |

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|--|--------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_SG_190708 | 08-Jul-2019 | 12-Jul-2019 | 5 days | PLC APAC, Singapore | \$2,500 | 4864-05104-003 |

CALA

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|--|------------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_SG_190218 | 18-Mar-2019 | 20-Mar-2019 | 3 days | PLC On-Site, CALA | \$3,400 | 4864-05104-005 |
| RealPresence Web Suite Pro RPCAVESAT301 | RPCAVESAT301_SG_181213 | 21-Mar-2018 | 22-Mar-2018 | 2 days | PLC On-Site, CALA | \$2,000 | 4864-05104-301 |

For additional public courses in CALA please contact us directly to discuss your training requirements and we can discuss the best way to accommodate your requirements. Please contact Luis.Garcia@polycom.com.

EMEA

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price GBP or EUR | Part Number to Order from Partner |
|---|-----------------------|-------------|-------------|----------|--------------------------|------------------|-----------------------------------|
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_UK_190121 | 21-Jan-2019 | 22-Jan-2019 | 2 days | Maidenhead, UK | £1,481 | 4864-05105-201 |
| SoundStructure Technical Training SSTAT303 | SSTAT303_UK_190123 | 23-Jan-2019 | 25-Jan-2019 | 3 days | Maidenhead, UK | £1,481 | 4864-37011-001 |
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_UK_190128 | 28-Jan-2019 | 31-Jan-2019 | 4 days | Maidenhead, UK | £2,111 | 4864-05102-203 |

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price GBP or EUR | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|------------------|-----------------------------------|
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_FR_190129 | 29-Jan-2019 | 01-Feb-2019 | 4 days | Paris, France | €2,192 | 4864-05102-203 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_UK_190204 | 04-Feb-2019 | 08-Feb-2019 | 5 days | Maidenhead, UK | £3,333 | 4864-05104-003 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_UK_190213 | 13-Feb-2019 | 14-Feb-2019 | 2 days | Maidenhead, UK | £1,323 | 4864-05214-301 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_UK_190218 | 18-Feb-2019 | 20-Feb-2019 | 3 days | Maidenhead, UK | £2,519 | 4864-05104-005 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_FR_190218 | 18-Feb-2019 | 22-Feb-2019 | 5 days | Paris, France | €3,462 | 4864-05104-003 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_UK_190221 | 21-Feb-2019 | 22-Feb-2019 | 2 days | Maidenhead, UK | £1,481 | 4864-05104-006 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_FR_190304 | 04-Mar-2019 | 06-Mar-2019 | 3 days | Paris, France | €2,615 | 4864-05104-005 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_UK_190305 | 05-Mar-2019 | 07-Mar-2019 | 3 days | Maidenhead, UK | £1,885 | 4864-05214-302 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_FR_190307 | 07-Mar-2019 | 08-Mar-2019 | 2 days | Paris, France | €1,538 | 4864-05104-006 |
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_UK_190311 | 11-Mar-2019 | 12-Mar-2019 | 2 days | Maidenhead, UK | £1,481 | 4864-05105-201 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_FR_190311 | 11-Mar-2019 | 13-Mar-2019 | 3 days | Paris, France | €2,192 | 4864-05214-302 |
| SoundStructure Technical Training SSTAT303 | SSTAT303_UK_190313 | 13-Mar-2019 | 15-Mar-2019 | 3 days | Maidenhead, UK | £1,481 | 4864-37011-001 |

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price GBP or EUR | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|------------------|-----------------------------------|
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_FR_190314 | 14-Mar-2019 | 15-Mar-2019 | 2 days | Paris, France | €1,538 | 4864-05214-301 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_UK_190204 | 18-Mar-2019 | 22-Mar-2019 | 5 days | Maidenhead, UK | £3,333 | 4864-05104-003 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_UK_190408 | 08-Apr-2019 | 10-Apr-2019 | 3 days | Maidenhead, UK | £2,519 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_UK_190411 | 11-Apr-2019 | 12-Apr-2019 | 2 days | Maidenhead, UK | £1,481 | 4864-05104-006 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_UK_190424 | 24-Apr-2019 | 25-Apr-2019 | 2 days | Maidenhead, UK | £1,323 | 4864-05214-301 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_FR_190513 | 13-May-2019 | 17-May-2019 | 5 days | Paris, France | €3,462 | 4864-05104-003 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_FR_190520 | 20-May-2019 | 22-May-2019 | 3 days | Paris, France | €2,615 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_FR_190523 | 23-May-2019 | 24-May-2019 | 2 days | Paris, France | €1,538 | 4864-05104-006 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_FR_190527 | 27-May-2019 | 29-May-2019 | 3 days | Paris, France | €2,192 | 4864-05214-302 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_FR_190604 | 4-Jun-2019 | 5-Jun-2019 | 2 days | Paris, France | €1,538 | 4864-05214-301 |

Prices for courses run in the UK are in GBP and prices for courses run in France and Germany are in Euros.

North America

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_TX_190108 | 08-Jan-2019 | 11-Jan-2019 | 4 days | PLC NA, Austin, TX | \$2,850 | 4864-05102-203 |
| Deploying, Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_011519 | 15-Jan-2019 | 16-Jan-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_MA_190121 | 21-Jan-2019 | 25-Jan-2019 | 5 days | PLC NA, Andover, MA | \$4,500 | 4864-05104-003 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_190128 | 28-Jan-2019 | 01-Feb-2019 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05104-003 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_TX_190208 | 18-Feb-2019 | 20-Feb-2019 | 3 days | PLC NA, Austin, TX | \$2,850 | 4864-05214-302 |
| Deploying, Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_190221 | 21-Feb-2019 | 22-Feb-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_TX_190228 | 28-Feb-2019 | 01-Mar-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05104-006 |
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_TX_190305 | 05-Mar-2019 | 08-Mar-2019 | 4 days | PLC NA, Austin, TX | \$2,850 | 4864-05102-203 |
| Deploying, Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_190312 | 12-Mar-2019 | 13-Mar-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_TX_190318 | 18-Mar-2019 | 19-Mar-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05214-301 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_TX_190320 | 20-Mar-2019 | 22-Mar-2019 | 3 days | PLC NA, Austin, TX | \$2,850 | 4864-05214-302 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_190408 | 08-Apr-2019 | 12-Apr-2019 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05104-003 |
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_190417 | 17-Apr-2019 | 18-Apr-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_TX_190422 | 22-Apr-2019 | 24-Apr-2019 | 3 days | PLC NA, Austin, TX | \$3,400 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_TX_190425 | 25-Apr-2019 | 26-Apr-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05104-006 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_190506 | 06-May-2019 | 10-May-2019 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05104-003 |
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_190514 | 14-May-2019 | 15-May-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| Voice Solutions in an Open SIP Environment VOSSIPIT202 | VOSSIPIT202_TX_190516 | 16-May-2019 | 17-May-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-5105-202 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_TX_190520 | 20-May-2019 | 21-May-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05214-301 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_TX_190522 | 22-May-2019 | 24-May-2019 | 3 days | PLC NA, Austin, TX | \$2,850 | 4864-05214-302 |
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_TX_190528 | 28-May-2019 | 31-May-2019 | 4 days | PLC NA, Austin, TX | \$2,850 | 4864-05102-203 |
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_190611 | 11-Jun-2019 | 12-Jun-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| Voice Solutions in an Open SIP Environment VOSSIPIT202 | VOSSIPIT202_TX_190613 | 13-Jun-2019 | 14-Jun-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-5105-202 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_TX_190618 | 17-Jun-2019 | 18-Jun-2019 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05214-301 |
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_TX_190619 | 19-Jun-2019 | 21-Jun-2019 | 3 days | PLC NA, Austin, TX | \$2,850 | 4864-05214-302 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_190624 | 24-Jun-2019 | 28-Jun-2019 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05104-003 |

Other Options to Purchase Training

Onsite Courses

Polycom University also offers private training sessions for any of our courses listed above. The part numbers below are used to order a training session at a customer's site. Refer to class length to determine the right part number. The customer will need to meet some minimal operations internet requirements.

| Part Number | Description | Price USD | Price EMEA € | Price EMEA £ |
|----------------|---|-----------|--------------|--------------|
| 4864-05101-001 | One-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$12,000 | €9,231 | £8,889 |
| 4864-05101-002 | Two-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$15,700 | €12,077 | £11,630 |
| 4864-05101-003 | Three-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$18,750 | €14,423 | £13,889 |
| 4864-05101-004 | Four-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$21,475 | €16,519 | £15,907 |
| 4864-05101-005 | Five-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$23,450 | €18,038 | £17,370 |

Training Packs - Available in CALA, EMEA and North America Only

Polycom also offers training packs which are prepaid training days that can be used to register for a seat in any of our Instructor Led Classes or a fee-based online course. In most cases one training credit is equal to one day of training or one fee-based online course. The only exception for customer training courses is the online version of Configure Operate and Maintain Media Suite (COMMSIT201) which is two credits. Training credits cannot be used for private sessions, and expire 12 months from date of purchase.

| Part Number | Description | Price USD | Price EMEA € | Price EMEA £ |
|----------------|--|-----------|--------------|--------------|
| 4864-07001-005 | One credit add-on used to augment existing credit packs. Credits required for specific courses will vary. Valid for 12 Months from date of purchase. Not applicable for onsite or customized classes, only can be used on public class list, held at a Polycom facility. | \$999 | €768 | £661 |
| 4864-07010-005 | 10 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$6,500 | €4,513 | £4,681 |
| 4864-07010-005 | 15 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$9,200 | €6,592 | £6,837 |
| 4864-07025-005 | 25 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$14,425 | €10,688 | £11,085 |

Registration Questions

Any questions regarding registrations should be directed to polycomu@polycom.com.

Payment and Customer or Private Training Session Questions

APAC and EMEA

Any questions regarding payment can be directed to Vicki.Kirby@polycom.com and questions regarding customer or private training sessions can be directed to Alex.Yong@polycom.com.

CALA and North America

Any questions regarding payment can be directed to Bob.Tomer@polycom.com and questions regarding customer or private training sessions can be directed to Luis.Garcia@polycom.com.